

AZERSUN HOLDING

ARIBA SUPPLIER GUIDE



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ADVANTAGES OFFERED BY ARIBA

SAP Ariba is a **free** platform where businesses of all sizes can contact their business partners whenever they need it and follow all processes from order to supply.

SAP Ariba;



Provides the opportunity to communicate with all your collaborators quickly and free of charge.



Enhances communication and transaction quality thanks to its fast and effective electronic transactions.

Helps you avoid errors by reducing the rate of manual intervention.



Enables you to develop your business and trade globally by helping you discern missed opportunities.



Helps you expand the scope of your collaborations with your existing customers and collaborate with new customers.

HOW TO BECOME AN AZERSUN SUPPLIER?



You have two options to become an Azersun supplier, to be directed to the registration page via <http://azersun.sourcing-eu.ariba.com/ad/selfRegistration> or click on the **CLICK HERE TO CREATE ACCOUNT** button in the invitation e-mail sent to you by Azersun. This button will direct you to the ARIBA registration page.

Azersun - TEST

Register as a supplier with Azersun - TEST

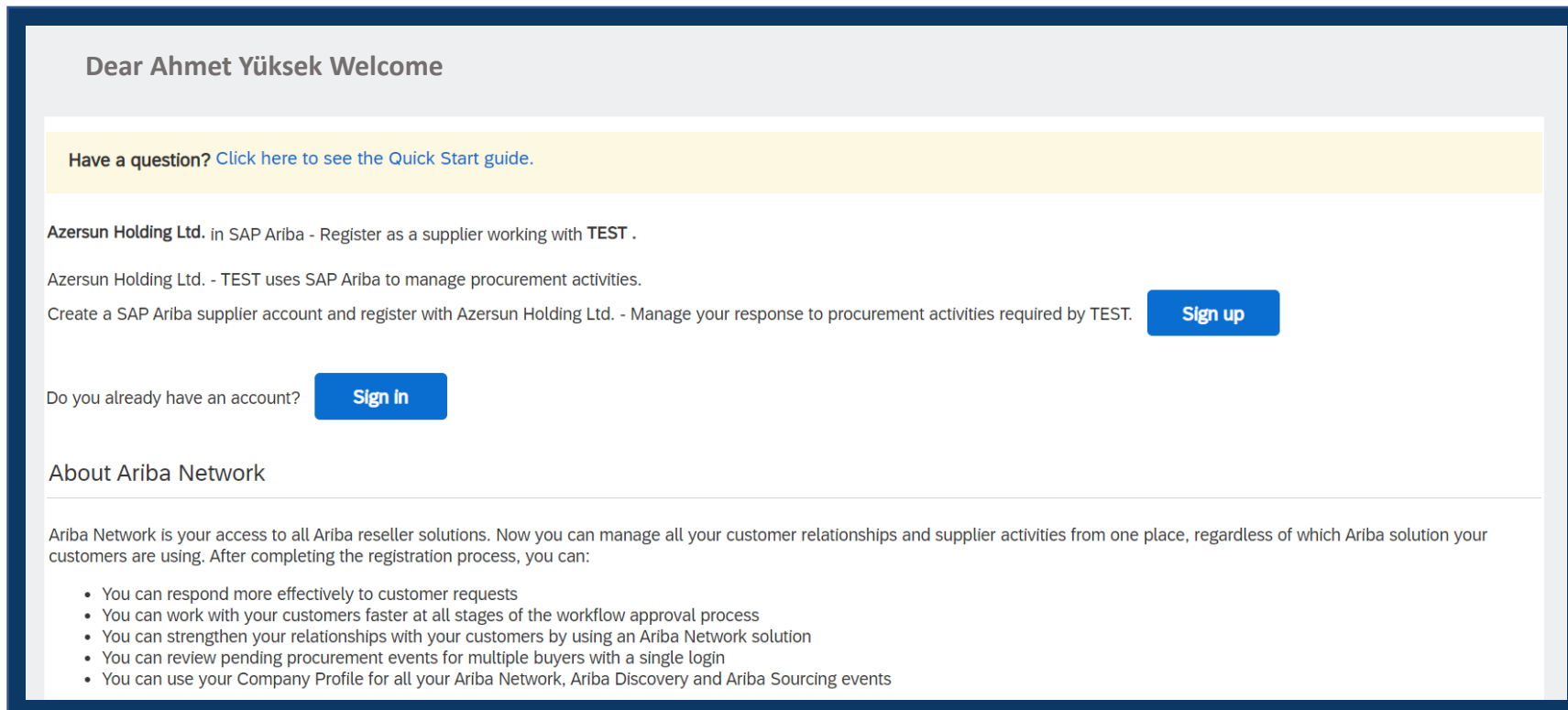
Hello!

Azersunmmc has invited you to register to become a supplier with Azersun - TEST. Start by creating an account with Ariba Network. It's free.

Azersun - TEST uses Ariba Network to manage its sourcing and procurement activities and to collaborate with suppliers. If Test Supplier 070223 already has an account with Ariba Network, sign in with your username and password.

[Click Here](#) to create account now

You will see the screen demonstrated in the image below when you click the **CLICK HERE** button mentioned on the previous page. If you are not already a registered supplier to Ariba Network, click the **SIGN UP** button to proceed. However, if you have an existing account with Ariba, click the **SIGN IN** button to proceed.



The screenshot shows a user interface for Ariba Network. At the top, it says "Dear Ahmet Yüksek Welcome". Below this is a yellow banner with the text "Have a question? Click here to see the Quick Start guide." The main content area is titled "Azersun Holding Ltd. in SAP Ariba - Register as a supplier working with TEST". It includes the text "Azersun Holding Ltd. - TEST uses SAP Ariba to manage procurement activities." and "Create a SAP Ariba supplier account and register with Azersun Holding Ltd. - Manage your response to procurement activities required by TEST." There are two blue buttons: "Sign up" and "Sign in". The "Sign in" button is preceded by the text "Do you already have an account?". Below this is a section titled "About Ariba Network" which contains a paragraph and a bulleted list of benefits.

Dear Ahmet Yüksek Welcome

Have a question? [Click here to see the Quick Start guide.](#)

Azersun Holding Ltd. in SAP Ariba - Register as a supplier working with TEST .

Azersun Holding Ltd. - TEST uses SAP Ariba to manage procurement activities.

Create a SAP Ariba supplier account and register with Azersun Holding Ltd. - Manage your response to procurement activities required by TEST. [Sign up](#)

Do you already have an account? [Sign in](#)

About Ariba Network

Ariba Network is your access to all Ariba reseller solutions. Now you can manage all your customer relationships and supplier activities from one place, regardless of which Ariba solution your customers are using. After completing the registration process, you can:

- You can respond more effectively to customer requests
- You can work with your customers faster at all stages of the workflow approval process
- You can strengthen your relationships with your customers by using an Ariba Network solution
- You can review pending procurement events for multiple buyers with a single login
- You can use your Company Profile for all your Ariba Network, Ariba Discovery and Ariba Sourcing events

IF YOU ARE NOT A REGISTERED SUPPLIER IN ARIBA:

The **REGISTER** button mentioned on the previous page will direct you to the screen demonstrated in the image below. In order to register with Ariba on this screen, you need to fill in the required information and set your username and password. Some questions in the field may appear automatically from the Supplier Request form prepared by the buyer. After answering all the questions, click the **CREATE ACCOUNT and CONTINUE** button.

SAP Ariba Proposals and Questionnaires

Create Account

Create account and continue

After first creating a SAP Ariba supplier account, Azersun Holding Ltd. - Fill out the questionnaire requested by TEST.

Company information

* Shows the required field

Company name:* Test Supplier 070223

Country/Territory:* Switzerland [CHE]

Address:* Street

Satir 2

Post code:* PK

If your company has more than one office, enter the main office address. You can enter your shipping address, billing address and other similar addresses in your company profile later.

In addition to the Product and Service categories, select your Place of Service by clicking the **BROWSE** button. Then, answer all the questions and click the **CREATE ACCOUNT and CONTINUE** button.

Tell us more about your business

Product and Service Categories:* - or - [Browse](#)

X

Dispatch or Service Locations:* - or - [Browse](#)

X X

Tax number: Enter your Company Tax ID number.

VAT Number: Enter your company's five to twelve digit value added tax identification number. Do not enter dashes.

DUNS Number: Enter the nine-digit Dunn & Bradstreet number. By default, "-T" is appended to the end of the DUNS number in the test account. ⓘ

Select the product and service category you want to add and click the **+** icon. The lower-level product and service categories are displayed after clicking the product and service category.

Product and Service Categories Selection

Search Browse

Select the product and service category you want to add and click the + icon. The lower-level product and service categories are displayed after clicking the your changes.

Browse Product and Service Categories *Didn't find what you were looking for? Try Search »*

Heavy Duty Equipment >	Hand tools >	hydraulic tools > (+)
Tools and General Machines >	Hydraulic machines and equipment >	Hydraulic hose or pipe fittings > (+)
Print, Photo and Audio-Video >	Automotive special tools >	hydraulic presses > (+)
Computer Hardware, Software and Telecom >	Pneumatic machines and equipment >	Hydraulic cylinders and pistons > (+)
Live Plants, Animals, and Supplies >		
Environmental Services >		
Distribution and Conditioning Systems		

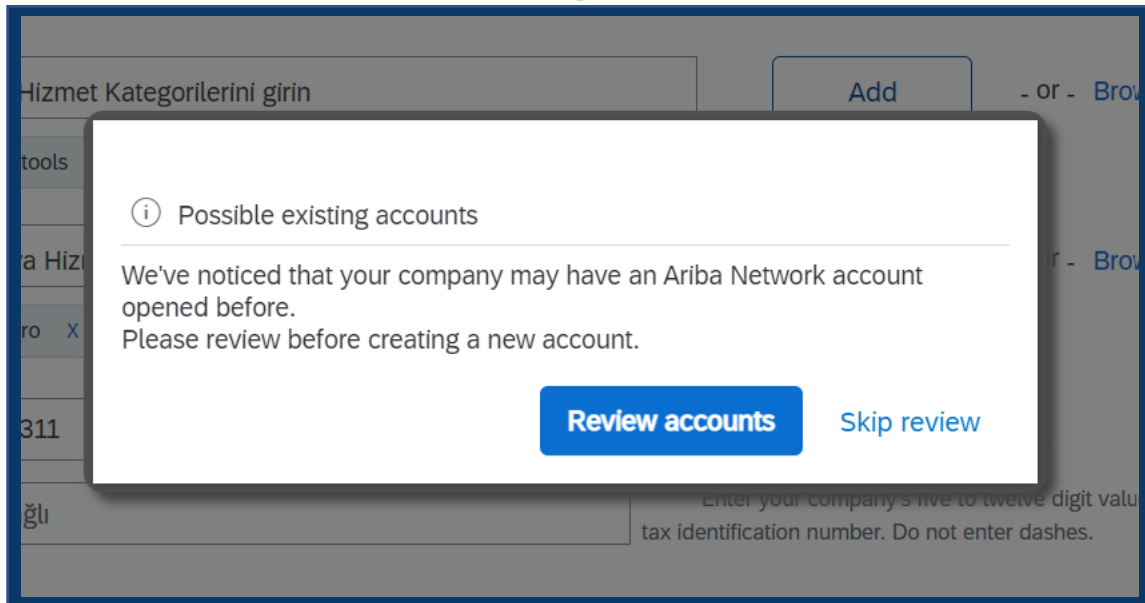
IF YOU ALREADY HAVE AN ACCOUNT IN ARIBA:

The warning screen may appear if your company is registered with Ariba Network as a supplier. (1)

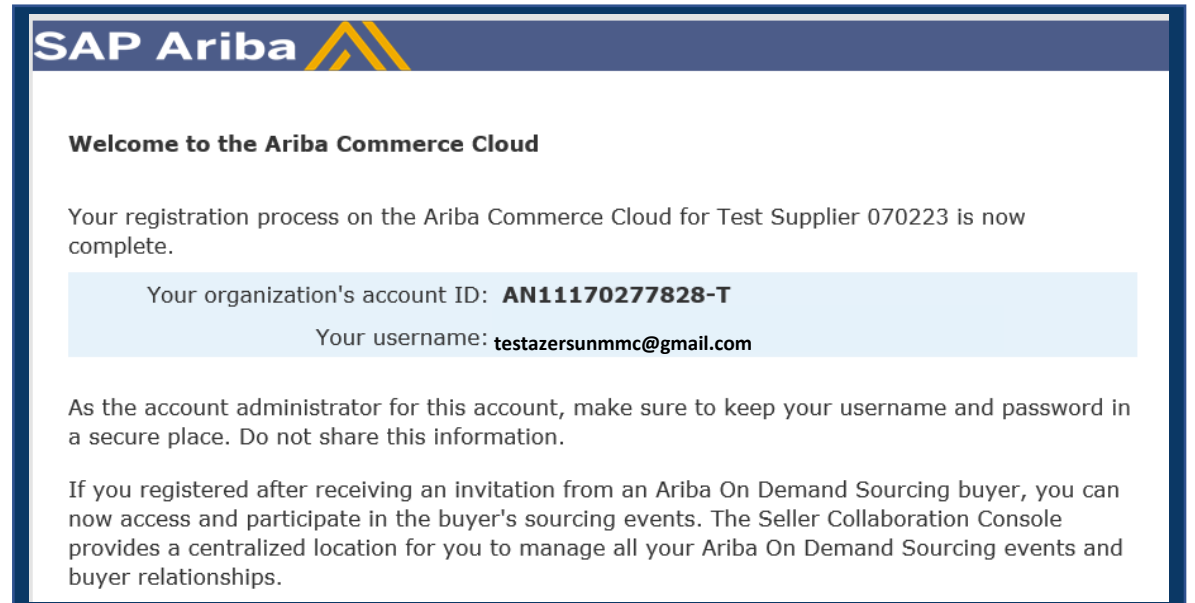
You can continue with either **REVIEW ACCOUNTS** or **SKIP REVIEW** options.

When the process is complete, you will receive a notification e-mail that your registration to Ariba Network is complete. (2)

1



2



You will be directed to the Azersun Supplier Registration Survey page with the notification e-mail you receive that your registration has been completed. After filling in all the mandatory fields marked with a red asterisk on this page, upload the relevant documents to the «Attach Files» fields and click the **SEND ENTIRE RESPONSE** button.

1

All Content

Name ↑

▼ 1 General Supplier Information

1.1 Supplier full name Test Supplier 070223
Show More

Street: Street House Number: House numb

Street 2: street

Street 3:

District: District

Postal Code: PK City: City

Country/Region: Switzerland (CH) State/Province/Region: Basel Land (BL)

1.3 Telephone Number * +905384207988

1.4 E-mail * selenalikingunduz@gmail.com

1.5 Web sitesi

1.6 Communication Language * Unspecified

2

7.1 The year that the company was registered with the government

7.2 Total number of employees of the firm

7.3 Overall turnover of the company (USD)

7.4 The Company's Turnover in the Field of Activity It Wants to Work with Azersun Holding (USD)

7.5 Capacity of the Company in the Field of Activity in which Azersun Holding Wants to Work

7.10 As a company, have you worked with Azersun Holding on any subject before? If yes, details. Unspecified

7.16 Does the Firm Have a Business Completion in the Field of Activity It Wants to Work with Azersun Holding? Details, if any Unspecified

7.20 If the company does not have a Quality Certificate in the field of activity in which it wishes to work with Azersun Holding, does it plan to receive it in the first six (6) months? Unspecified

▼ 8 Other Information

8.1 Commodity CHEMISTRY [select]

8.2 Region CHE [select]

8.3 Purchasing Company Azersun [select]

8.4 Sector * Manufacturer

▼ 9 Payment Term

9.6 Supplier Currency * Unspecified

(*) indicates a required field

Submit Entire Response Save draft Compose Message Excel Import

Supplier General Data	Instructions
Address*	Enter the company address.
Phone Number*	Enter the phone number your company.
Communicative Language*	Select the communicative language of your company.
Contact Information	
Name of Authorized Vendor*	Enter the name of the authorized vendor.
Surname of Company Executive*	Enter the surname of company executive.
Phone Number of Executive	Enter the phone number of the executive.
E-mail Address of Executive*	Enter the e-mail address of the executive.
Other Information	
Type of Delivery*	Select the type of delivery.
Tax ID Number	(The number of characters entered varies according to the taxpayer region.)
Tax Office*	Enter the tax office number.
Type of Firm*	Enter the number of firm types.
Bank Information	
Bank Account Currency*	Enter your preferred bank account currency.
Bank Information*	Enter the bank information.
Bank Address*	Enter the bank address.
Bank-City*	Enter the city where the bank is located.

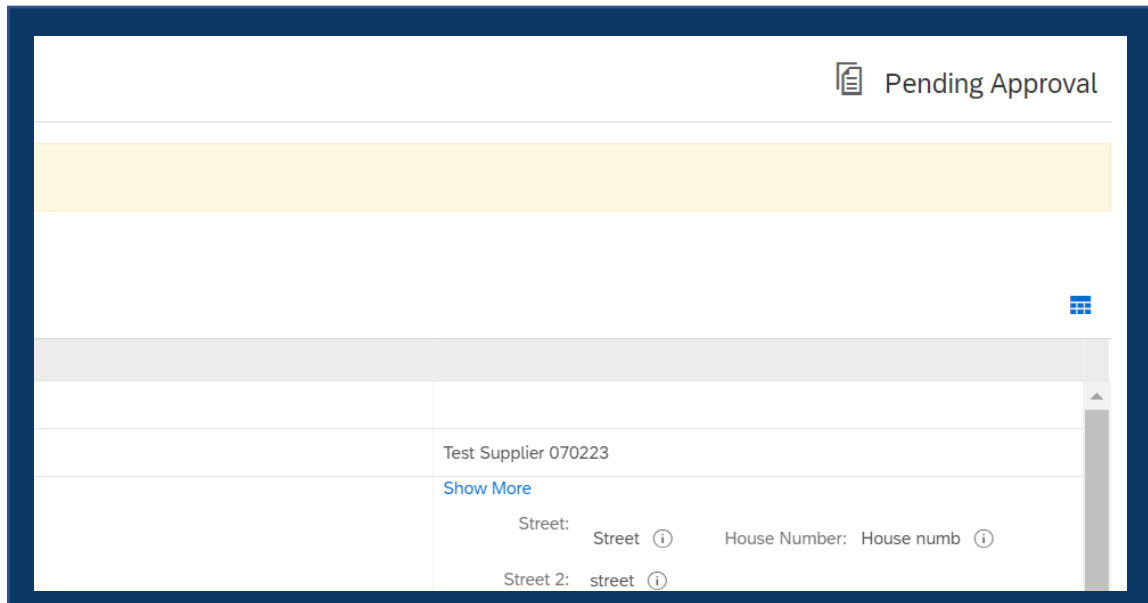
Are there any employees and partners within your firm who worked for our company before? Enter details if any.*	Select Yes/No.
Please enter details.*	
Are there any employees and partners within your firm who worked for our company before? Enter details if any.*	Select Yes/No.
Please enter details.*	
Reference Seller	Enter the information of the reference seller.
Appendix	
Does the company have a signature circular?*	Select Yes/No.
Signature Circular*	Select Yes/No.
Does the bank have a signature stamp?*	Select Yes/No.
Company Bank Stamp/Signature*	

Do you have SSI debt?* / Does the company have tax debt?	The SSI debt question is valid for our suppliers in Turkey, while the tax debt question is valid for our suppliers in Azerbaijan.
Upload the document stating that there is no SSI Debt.*	*You must enter the e-Borç Sorgulama section in the other applications section under the e-SGK title from the official website of the Social Security Institution. *Debt inquiry for Azerbaijan is provided via https://www.e-taxes.gov.az/ebyn/risk/ .
Do you have any ISO or other quality certificates?*	Select Yes/No.
If yes, write your document list.*	If yes, write your document list.
Company Information	
The year the company was registered with the government*	Enter the year the company was registered with the government.
Do you accept the Supplier Clarification Text on the protection of personal data?*	Select Yes.
Do you approve of the Supplier Explicit Consent Text regarding the use of personal data?*	Select Yes.

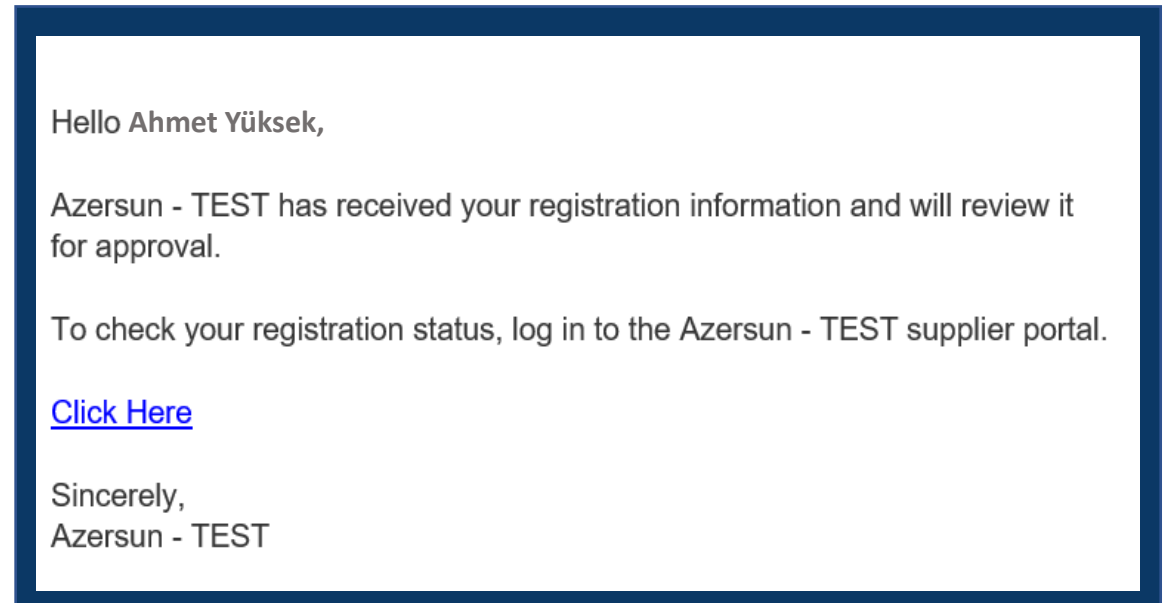
Other Information	
Product Group*	Select the product group you provide services from this tab.
District*	Select the district your company provides services from, on this tab.
Purchasing Company*	Please choose which of our companies you work with: Etsun/Azersun/Wellington Dubai
Sector*	Identify the industry your company serves: Manufacturer, Vendor, or Service Provider
Terms of Payment	
Supplier Currency	Select the currency to be paid.

After submitting your answers, you can see the information about your registration status in the upper right corner of the screen. (1) You will receive a notification e-mail when your registration is submitted for confirmation. (2)

1



2



After receiving the notification e-mail that you have completed the Azersun Supplier Registration Survey, you can view the registration page and the process by clicking the **[CLICK HERE](#)** button in this e-mail.

Azersun - TEST

Registration with Azersun - TEST.

Congratulations! Azersun - TEST has approved your supplier registration. Test Supplier 070223 has now been included in the supplier database of Azersun - TEST.

You will be notified when next steps of the supplier onboarding process require your attention.

If you need to update your information, you should return to the **AZERSUN SUPPLIER REGISTRATION SURVEY** that you previously filled in Ariba Network.

Welcome to the **Ariba Spend Management** site. This site assists in identifying world class suppliers who are market leaders in quality, service, and cost. Ariba, Inc. administers this site in an effort to ensure market integrity.

[Home](#)

Events

Title	ID	End Time ↓	Event Type	Participated
No items				

Registration Questionnaires

Title	ID	End Time ↓	Status
▼ Status: Open (1)			
Supplier Registration Questionnaire	Doc1322699391	3/2/6106 10:08 AM	Registered

Qualification Questionnaires

You can make the necessary revisions for the answers that need to be updated as in the image. If you need to update the attached answers, click the **UPDATE FILE** button. Finally, you can perform your updates by clicking the **SEND ALL RESPONSE** button.

1

This screenshot shows a web interface with a yellow notification bar at the top that reads "You have submitted a response for this event. Thank you for participating." Below this, a blue button labeled "Revise Response" with an information icon is highlighted with a red rectangular box. The main content area is titled "All Content" and displays a form for "General Supplier Information". The form includes a section for "1.1 Supplier full name" with the value "Test Supplier 070223" and a "Show More" link. Below this, there are input fields for "Street", "Street 2", "Street 3", and "District", each with an information icon. A "Compose Message" button is visible at the bottom left of the form area.

2

This screenshot shows the same web interface as the previous one, but with the "Submit Entire Response" button highlighted with a red rectangular box. The form content is identical, showing the "General Supplier Information" section with the "Supplier full name" field and the "Show More" link. The "Street" field is expanded, showing input boxes for "Street", "Street 2", and "Street 3". A note at the bottom of the form states "(*) indicates a required field". At the bottom of the interface, there are several buttons: "Submit Entire Response" (highlighted), "Reload Last Bid", "Save draft", "Compose Message", and "Excel Import".

HOW TO TENDER FOR PROJECTS?



When you log in to the Ariba Supplier System, you will see the main page as in the image below. You can view the projects for which you can tender from the **EVENTS** section on this page. Click on the project you want to tender for.

The screenshot shows the Ariba Spend Management main page. At the top, there is a 'Home' button and a welcome message: 'Welcome to the Ariba Spend Management site. This site assists in identifying world class suppliers who are market leaders in quality, service, and cost. Ariba, Inc. adm market integrity.'

The 'Events' section is highlighted with a blue background. It contains a table with the following data:

Title	ID	End Time ↓	Event
▼ Status: Open (1)			
Deneme Teklif Talebi Şablonu_080922_SAG	Doc1322870989	2/7/2023 11:44 AM	RFP

Below the Events section is the 'Registration Questionnaires' section, which also contains a table:

Title	ID	End Time ↓	Commodity	Regions
▼ Status: Open (1)				
Supplier Registration Questionnaire	Doc1322699391	3/2/6106 1:08 PM	CHEMISTRY 9	CHE Sw

The 'Qualification Questionnaires' section is partially visible at the bottom of the screenshot.

When you click on the project you want to tender for, you will be directed to the relevant page. You can review it by clicking the **REVIEW PREREQUISITES** button under the **CHECKLIST** title. (1)

You must answer the prerequisite questions to participate in the event. (2)

You can check the time given to review and complete the responses on the top right of the screen. (3)

1

2

Doc1322870989 - Deneme Teklif Talebi Şablonu_080922_SAG Round: 1

Review and respond to the prerequisites. Prerequisite questions must be answered before you can view event content or participate in the event. Some prerequisites may require the owner of the responses before you can continue with the event. If you decline the terms of the prerequisites, you cannot view the event content or participate in this event.

[Download Content](#) [Review Prerequisites](#) [Decline to Respond](#) [Print Event Information](#)

General Questions & Requirements

Name ↑

- 1 General Questions & Requirements
 - 1.1 Please enter bid validity date.
 - 1.2 Please enter payment type.
 - 1.3 Please enter payment milestone.
 - 1.4 Please enter payment days
 - 1.5 Please enter payment notes.

Event Overview and Timing Rules

Prerequisites must be completed prior to participation in the event.

In consideration of the opportunity to participate in on-line events ("On-Line Events") held and conducted by the company sponsoring this On-Line Event ("Sponsor") on the web site (this "Site") hosted by Ariba, Inc. ("Site Owner"), your company ("Participant" or "You") agrees to the following terms and conditions ("Bidder Agreement").

1. Bids. If you are invited to participate in the On-Line Event, Sponsor reserves the right to amend, modify or withdraw this On-Line Event. Sponsor reserves the right to accept or reject all or part of your proposal. Submitting a bid does not create any expectations or promises to the Participant for a possible future business relationship or a contract will be signed. Rather, by submitting a bid, you are making a firm offer which Sponsor may accept to form a contract, subject to section 2 below. Sponsor is not liable for any costs incurred or to be incurred by Participant in the preparation, presentation, or any other aspect of Participant's bid.
2. Price Quotes. Except to the extent Sponsor allows a non-binding bid, all Bids which Participant submits through the On-Line Events are legally valid quotations without qualification, except for data entry errors.
3. Procedures and Rules. Participant further agrees to be bound by the procedures and rules established by the Site and Sponsor.
4. Confidentiality. Participant shall keep all user names and passwords, the On-Line Event content, other confidential materials provided by the Site and/or Sponsor, and all bids provided by You or another participating organization in confidence and shall not disclose the foregoing to any third party.
5. Bids through Site only. Participant agrees to submit bids only through the on-line bidding mechanism supplied by the Site and not to submit bids via any other mechanism including, but not limited to, post, courier, fax, E-mail, or orally unless specifically requested by Sponsor. Participant agrees that, if bids are not submit through the online bidding mechanism supplied by the Site, it will be non-binding for the Sponsor in all conditions.
6. Ethical Conduct. All parties will prohibit unethical behavior and are expected to notify the Site Owner by contacting the appropriate project team if they witness practices that are counter-productive to the fair operation of the On-Line Event. If Participant experiences any difficulties during a live On-Line Event, Participant must notify Site Owner immediately.

I accept the terms of this agreement.

I do not accept the terms of this agreement.

[OK](#) [Cancel](#)

Confirm the lots and event items you can tender for by selecting them. (1)
Then, you can submit a bid by clicking the **SUBMIT ENTIRE RESPONSE** button after filling in the required information. (2)

1

Event Bidding Currency

Select event bidding currency Select Currency...

Use a different currency

[Select Lots/Line Items](#) [Select Using Excel](#)

Lots Available for Bidding

<input checked="" type="checkbox"/>	Name
<input checked="" type="checkbox"/>	2.1 TEK YUZ KUSE KGT_80G_BBN_470MM Menşei=KAGIZ,Marka=KUSE,Üretici Firma=GOLD EAST TRADING COMPANY,Dis Çap=1000-1100,En=470,Materyal=TEK YUZ KUSE,Gramaj=
<input checked="" type="checkbox"/>	2.2 FPO FILM_KULINARKA72.5% 1KQ_60MIK_330MM Model=FPO,Üretici Firma=MEVCUT,Uzunluk=null,Kalınlik=60,Renk=BEYAZ MALZEME,En=BOBIN 330,Materyal=FPO BF PE OPAK,Ambalaj S
<input checked="" type="checkbox"/>	2.3 KALIP_ASPI AGRO_ETSUN2022085_DUZ_OZK Marka=OZKARDESLER,Ürün No=ETSUN2022085,Üretici Firma=OZKARDESLER,Materyal=TAHTA VE CHELIK,içerik 3=KARTON BUKMEDE

[Confirm Selected Lots/Line Items](#)

2

All Content

Name ↑	Stock Code	Price	Quantity	Extension
1 General Questions & Requirements				
1.1 Please enter bid validity date.	*	<input type="text"/>		
1.2 Please enter payment type.	*	Unspecified		
1.3 Please enter payment milestone.	*	Unspecified		
1.4 Please enter payment days	*	Unspecified		
1.5 Please enter payment notes.				<input type="text"/>
1.6 Please upload your attachments. (Letter of Tender)		*Attach a file		
2 Teklif Kalemleri				

(*) indicates a required field

[Submit Entire Response](#) [Update Totals](#) [Save draft](#) [Compose Message](#)

If you tender for auction, scroll down to the bottom of the page and select the items.

The screenshot displays an auction interface for a lot named "1 Bardak". On the left, a "Checklist" sidebar lists steps: "1. Review Event Details", "2. Review and Accept Prerequisites", "3. Select Lots/Line Items", and "4. Submit Bids". Below this is "Event Contents" with links for "All Content", "2 Introduction", "3 Commercial Terms", and "4 Pricing". A "Choose Lot" section includes a "View all lots" link and a red-bordered box containing the text ".0 Bardak".

The main content area for "1 Bardak" includes a "Less..." button, an "AÇIKLAMA" section, and a "Decrement bid by" input field with a percentage dropdown and an "Apply" button. Below these are buttons for "Submit Current Lot", "Update Totals", "Save draft", and "Compose Message".

At the bottom, there are filters for "View: All Participants" and "Period: All". A "Price - Bardak" graph shows a price range from 10.00 to 70.00 AZN over time. The graph features a blue horizontal line at 60.00 AZN labeled "Ceiling" and a pink horizontal line at 20.00 AZN labeled "Reserve". The x-axis shows time intervals: 11:2 5:41, 11:2 6:26, 11:2 7:11, and 11:2 7:56.

To the right of the graph is a "Bid History" table with a header "Participant" and a table body that is currently empty.

You can view other bids on this page.

Ceiling Value: 60.00 AZN Reserve Value: 20.00 AZN Leading Bid: 49.63 AZN Bid decrement (%): 5% (2.49 AZN)

	Quantity	Extended Price
1 Bardak	1 each	49.63 AZN

Decrement bid by % (*) indicates a required field

View: All Participants Period: All

Price - Bardak

Time	Lead (AZN)	Ceiling (AZN)	Reserve (AZN)
11:27:34	-	60.00	20.00
11:28:34	55.00	60.00	20.00
11:29:34	52.25	60.00	20.00
11:30:34	49.63	60.00	20.00

Bid History

Participant	Price ↑	Submission Time
Test Supplier 070223	49.63 AZN	11:29 AM
Test Supplier 070223	52.25 AZN	11:29 AM
Test Supplier 070223	55.00 AZN	11:28 AM

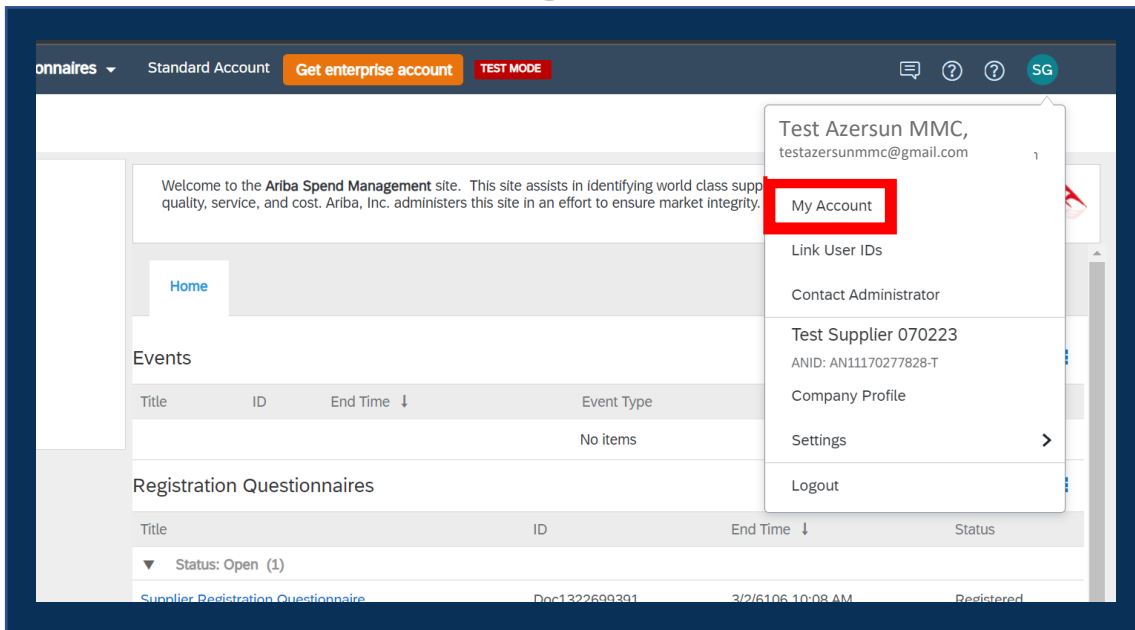
HOW IS THE SUPPLIER PROFILE MANAGED?



You can go to **MY ACCOUNT** page by clicking on the logo consisting of the initials of your user name in the upper right corner of the Ariba Network homepage, and you can perform operations such as changing your password or editing your contact information here. (1)

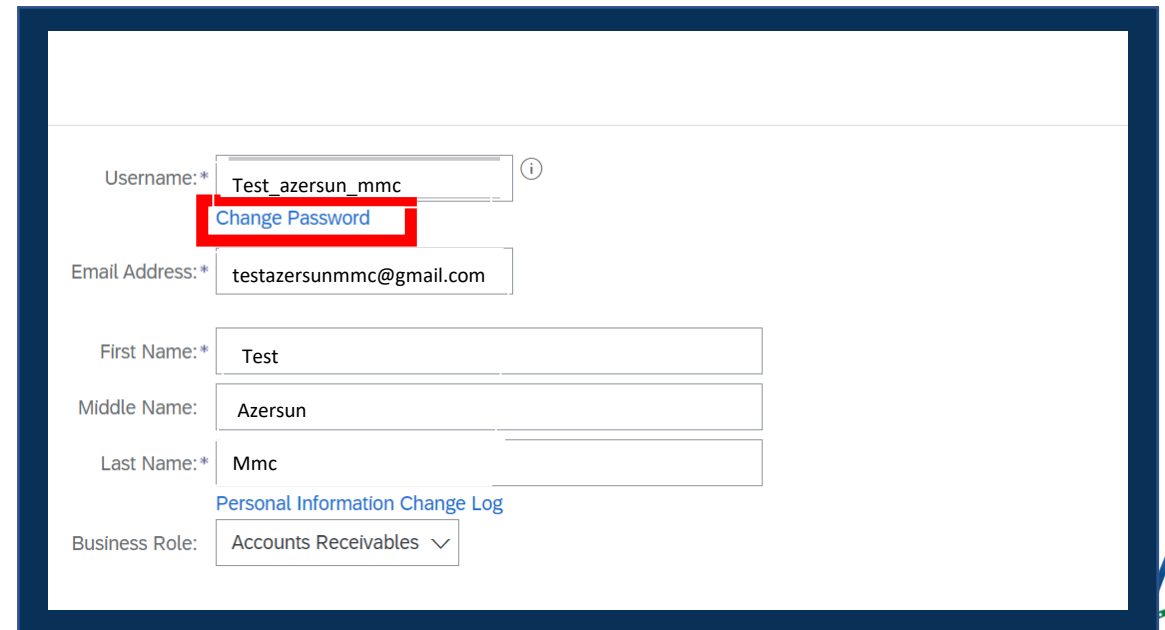
For password change, you can set a new password by clicking the **CHANGE PASSWORD** button under **USER NAME**. (2)

1



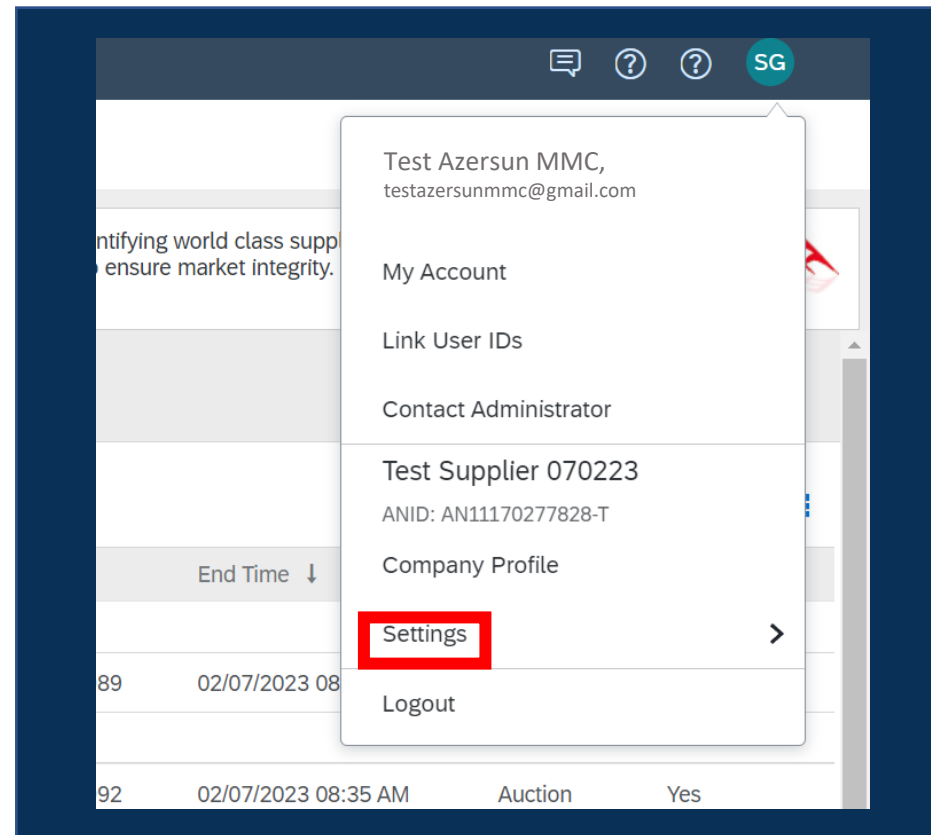
The screenshot shows the Ariba Network homepage. At the top right, there is a user profile icon with the initials 'SG'. A dropdown menu is open, displaying the user's name 'Test Azersun MMC' and email 'testazersunmmc@gmail.com'. The 'My Account' option is highlighted with a red box. Other options in the menu include 'Link User IDs', 'Contact Administrator', 'Test Supplier 070223', 'Company Profile', 'Settings', and 'Logout'. The main content area shows a welcome message and a table for 'Events' with columns for Title, ID, End Time, and Event Type. Below that is a 'Registration Questionnaires' section with a table showing a questionnaire for 'Supplier Registration Questionnaire'.

2



The screenshot shows the 'My Account' page. The 'Username' field is filled with 'Test_azersun_mmc' and has an information icon. The 'Change Password' button is highlighted with a red box. The 'Email Address' field is filled with 'testazersunmmc@gmail.com'. Below that are fields for 'First Name' (Test), 'Middle Name' (Azersun), and 'Last Name' (Mmc). There is a link for 'Personal Information Change Log' and a 'Business Role' dropdown menu set to 'Accounts Receivables'.

A new Ariba Network user can be created by opening the **SETTINGS** and **ACCOUNT SETTINGS** by clicking the logo consisting of the initials of your user name in the upper right corner of the Ariba Network homepage, and you can add this user to the users in the system as shown below.



To add the new Ariba Network user to the users in the system, first click on the marked **+** sign. (1)
Then fill in the fields marked below and click on the **DONE** button. (2)

1

Manage Roles | Manage Users | Manage User Authentication | Revoked Users | More...
Roles (1)
Create and manage roles for your account. You can edit the role and add users to a role. The Administrator role can be viewed, but cannot be modified.
Filters
Permission
Select permission assigned
Apply Reset
Role Name | Users Assigned | Actions
Administrator | Selen Gunduz

2

New Role Information
Name: *
Description:
Permissions
Each role must have at least one permission.
Upgrade your Ariba Network, standard account to an enterprise account to enable all permissions.
Permission ↑ | Description ↑
 Access Proposals and Contracts | View your organization's Ariba Sourcing events and Ariba Contract Management contracts, documents, and tasks. This permission grants access to Contracts properties. Individual users must be approved by Ariba Sourcing buyers before they can view or participate in events or contract tasks.
 Company Information | Review and update company profile information
 Contact Administration | Maintain information for account contact personnel
 ID Registration Access | Register unique identifiers, like email domains

If you want to add an extra role to users, you can follow the **USERS** ➔ **MANAGE ROLES** steps.

The screenshot displays a web interface for user management. At the top, there are navigation tabs: 'Users' (highlighted with a red box), 'Notifications', 'Application Subscriptions', and 'Account Registration'. Below these, a secondary menu contains 'Manage Roles' (highlighted with a red box), 'Manage Users', 'Manage User Authentication', 'Revoked Users', and 'More...'. The main content area is titled 'Roles (1)' and includes a descriptive paragraph: 'Create and manage roles for your account. You can edit the role and add users to a role. The Administrator role can be viewed, but cannot be modified.' Under the heading 'Filters', there is a 'Permission' section with a dropdown menu currently set to 'Select permission assigned'. At the bottom of the filter section are two buttons: 'Apply' and 'Reset'.



If you have questions and/or feedback, please get in touch with the e-mail address below.

azsupport@fiz.com.tr